



## Minnesota Orthopaedic Specialists, PA

Locations: Burnsville, MN; Edina, MN (2 locations); Minneapolis, MN

Web site: [www.mnortho.com](http://www.mnortho.com)

Affiliated hospitals: Fairview Ridges Hospital, Fairview Southdale Hospital, University of Minnesota Medical Center – Riverside Campus

Affiliated same-day surgery centers: Centennial Lakes Same Day Surgery Center, Fairview Southdale Same Day Surgery Center, Fairview Ridges Same Day Surgery Center, Minnesota Sports Medicine Surgery Center

	<b>Key:</b> (–) = Information not submitted, (N/A) = Not applicable
<b>Service Capabilities</b>	
Offers weekend/evening appointments	No
Offers free, on-site parking	Yes (3 sites)
Uses electronic medical records (EMR)	Yes (all sites)
EMR is certified by the Certification Commission for Healthcare Information Technology	Yes (all sites)
Has a formal process for communicating with a patient's referring physician (for providers who see referred patients)	Yes (all sites)
Uses an electronic system for tracking lab tests to ensure ordered tests are completed	–
Uses an electronic system for tracking imaging tests to ensure ordered tests are completed	–
Provides health prevention or treatment information to patients via print or video materials	Yes
Offers classes on various health topics (or, if a single-provider practice, refers patients to organizations that provide classes)	No
Uses an electronic tool for prescribing medications	Yes (all sites)
Top five conditions handled: 1. Sports injuries 2. Osteoarthritis, hip	

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3. Osteoarthritis, knee 4. Hand/forearm injuries 5. Shoulder injuries	
Top five conditions seen that require surgery: 1. Osteoarthritis 2. ACL (knee) tear 3. Rotator cuff tear 4. Hand trauma injuries 5. Carpal tunnel	
Top three surgeries performed 1. Total hip replacement (350 surgeries per year) 2. Total knee replacement (375 surgeries per year) 3. ACL (knee) reconstruction (200 surgeries per year)	
Percent of surgeries/procedures that require additional unplanned corrective work	2%
Has a spine surgeon on staff	–
Has other providers on staff who treat low-back pain: Physical therapists Physiatrists/physical medicine and rehabilitation physicians Other	– – –
Has a written strategy to address issues of health disparities	Yes
Has nurse practitioners or physician assistants	Yes (2 sites)
Participates in clinical trials/research activities	Yes; osteoarthritis of the hip and knee
<b>Quality Improvement Activities</b>	
Has a written quality improvement program	Yes
Has an active quality improvement committee Top three issues being addressed: 1. Clinical safety (needles, injection prep, etc.) 2. Processing for medical records requests 3. Radiation safety – standing protocols	Yes
Compares individual physician's performance with the performance of other physicians in the clinic	Yes
Compares clinic's performance with the performance of other similar organizations	Yes
Has processes in place for: – identifying adverse incidents	Yes

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– reporting adverse incidents	Yes
– analyzing adverse incidents	Yes
– preventing adverse incidents	Yes
Percent of physicians who are board certified in the area in which they practice	Greater than 50%
Measures patient satisfaction	Yes
Results are available for viewing	–
<b>External Recognition</b>	
Received recognition(s) for best practices or quality measures	No
Certified or accredited by external organizations	No
<b>Web Tools and Information</b>	
Offers the following electronically:	
Appointment scheduling	No
E-visits	No
Payment processing	Yes
Prescription refill requests	No
Ability to communicate with patients via secure e-mail	No
Communication of test results (lab results, etc.)	No
Reminders for routine visits	No
Blogs or online support groups	No
Requests for copies of medical records	Yes
Online access to medical records	No
Other	–
Clinic's Web site offers the following information:	
Profiles of physicians/clinicians	Yes
Registration materials	Yes
Downloadable forms	Yes; medication history form, patient intake history form, medical records release form
Patient satisfaction data	No
Pricing information	No
Research information on conditions treated	Yes
Information is based on original research performed by this clinic	No
Conditions addressed	N/A
Offers Wi-Fi access	Yes

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<b>Low-Back Pain Treatment Information</b>	
<b>Chronic low-back pain</b>	
Average number of visits to treat	–
Percent of patients referred on to surgery	–
Percent of patients treated who've already had surgery	–
<b>Acute low-back pain</b>	
Average number of visits to treat	–
Percent of patients referred on to surgery	–
Percent of patients treated who've already had surgery	–

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