



Integrated Medical Rehabilitation, LLC

Locations: Apple Valley, MN; Burnsville, MN; Eden Prairie, MN; Edina, MN; Lakeville, MN; St. Louis Park, MN; Vadnais Heights, MN

Web site: www.imr-mn.com

	Key: (–) = Information not submitted, (N/A) = Not applicable
Service Capabilities	
Offers weekend/evening appointments	Yes (1 site)
Offers free, on-site parking	Yes (all sites)
Uses electronic medical records (EMR)	No
EMR is certified by the Certification Commission for Healthcare Information Technology	N/A
Has a formal process for communicating with a patient's referring physician (for providers who see referred patients)	Yes (all sites)
Uses an electronic system for tracking lab tests to ensure ordered tests are completed	N/A
Uses an electronic system for tracking imaging tests to ensure ordered tests are completed	N/A
Provides health prevention or treatment information to patients via print or video materials	Yes
Offers classes on various health topics (or, if a single-provider practice, refers patients to organizations that provide classes)	Yes; respiratory disease, sports injuries, home safety, balance
Uses an electronic tool for prescribing medications	No
Top five conditions handled: 1. Back pain 2. Pre/post-surgery rehab 3. Pulmonary rehab 4. Sports injuries 5. Work injuries	

Information in this profile was collected during fall 2008 using a survey developed by Medica in conjunction with its Patient Choice program. The information was self-reported by the clinic.

Top five conditions seen that require surgery: 1. Back pain 2. Hip pain 3. Knee pain 4. Shoulder pain 5. Hand injuries	
Top three surgeries performed	N/A
Percent of surgeries/procedures that require additional unplanned corrective work	N/A
Has a written strategy to address issues of health disparities	Yes
Has nurse practitioners or physician assistants	No
Participates in clinical trials/research activities	Yes; low-back pain
Quality Improvement Activities	
Has a written quality improvement program	Yes
Has an active quality improvement committee Top three issues being addressed: 1. Appropriateness of care 2. Proper completion of intake forms 3. Patient medical record supports charges	Yes
Compares individual physician's performance with the performance of other physicians in the clinic	Yes
Compares clinic's performance with the performance of other similar organizations	Yes
Has processes in place for: – identifying adverse incidents – reporting adverse incidents – analyzing adverse incidents – preventing adverse incidents	Yes Yes Yes Yes
Percent of physicians who are board certified in the area in which they practice	N/A
Measures patient satisfaction Results are available for viewing	Yes By request only
External Recognition	
Received recognition(s) for best practices or quality measures	No
Certified or accredited by external organizations: • Centers for Medicare & Medicaid Services • Minnesota Department of Health	Yes

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• Office of Civil Rights	
Web Tools and Information	
Offers the following electronically:	
Appointment scheduling	Yes (1 site)
E-visits	No
Payment processing	No
Prescription refill requests	N/A
Ability to communicate with patients via secure e-mail	No
Communication of test results (lab results, etc.)	N/A
Reminders for routine visits	No
Blogs or online support groups	No
Requests for copies of medical records	No
Online access to medical records	No
Other	No
Clinic's Web site offers the following information:	
Profiles of physicians/clinicians	Yes
Registration materials	Yes
Downloadable forms	Yes; patient referral form
Patient satisfaction data	No
Pricing information	Yes
Research information on conditions treated	Yes
Information is based on original research performed by this clinic	No
Conditions addressed	–
Offers Wi-Fi access	No
Physical Therapy-Specific Information	
Areas of expertise	Carpal tunnel, incontinence, fibromyalgia, swallowing, speech, balance, spine/back care, sports injuries
Certification(s) therapists have received	Incontinence program, Functional Capacity Evaluation Certification Program
Treatment philosophy	To evaluate, create an individual treatment plan and carry out

Main Street Medica Clinic Profile – Physical Therapy

	effective and efficient treatments.
Facility offers on-site:	
Gym/exercise equipment	Yes (all sites)*
Swimming/therapy pool	Yes (1 site)
Whirlpool	Yes (1 site)
Massage therapy	Yes (2 sites)
Physician oversight	Yes (all sites)
Other	–
*Patients can access amenity after treatment is completed	
Chronic low-back pain	
Average number of visits to treat	10
Percent of patients referred on to surgery	10%
Percent of patients treated who've already had surgery	25%
Acute low-back pain	
Average number of visits to treat	6
Percent of patients referred on to surgery	5%
Percent of patients treated who've already had surgery	5%

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